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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Maruthi Bhaskar

Attorney Docket No.: CISCP127

Application No.: 09/457,208

Examiner: Shah, Chirag G.

Filed: December 7, 1999

Group: 2664

Title: **TICKET INSERTION: LOAD
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CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the U.S. Patent and Trademark Office, Attention: Examiner Shah, Chirag G. at facsimile telephone number (703) 872-9306 on November 11, 2004.

Printed Name: Tomika Thomas

Signed: Tomika Thomas

AMENDMENT E
(Submitted with a RCE herewith)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir or Madame:

In response to the Office Action dated 11 August 2004, a response to which is due 12 November 2004, as 11 November 2004 is a federal holiday, please enter the following amendments and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.

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